For room reservations, please call +65 6688 8897 (8am - 10pm). For general enquiries, please call +65 6688 8868 (24 hours).

### TERMS & CONDITIONS - 'FESTIVE HOLIDAY SAVINGS' HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation, if accepted by us, shall be on the terms and conditions as follows:

# **Booking Period**

Book-by date: 21 November 2016

#### Terms & Conditions for 40% off RISE Restaurant Lunch or Dinner Buffet

- Please present voucher from your hotel booking confirmation email at RISE Restaurant to redeem this offer.
- The 40% discount is applicable to buffet only for lunch and dinner for stays until 30 June 2017.
- The 40% discount is not applicable to á la carte orders.
- Offer can only be redeemed once per room per stay.
- Only one redemption for each dining bill, no split bill is allowed for each redemption.
- Discount is not applicable to any beverage (alcoholic/non-alcoholic) order.
- Offer cannot be combined with any other promotions and cannot be exchanged for cash.
- Buffet discount is not applicable on:
  - 1. Eve of Public Holiday Dinner or Public Holiday Lunch and Dinner
  - 2. Special occasion packages inclusive of alcohol (e.g. Christmas Lunch/Dinner)
- Reservations must be made at least 24 hours in advance.
- Limited to 8 pax per party.
- Marina Bay Sands may change these Terms & Conditions or terminate this offer without notice.
   In the event of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.

## **Terms & Conditions for Redeeming Personal Shopper Experience:**

- 1. Please note that your Personal Shopper Experience must be booked in advance of your stay. Visit <a href="https://www.marinabaysands.com/shopping/highlights-promotions/personal-shopping-service.html">https://www.marinabaysands.com/shopping/highlights-promotions/personal-shopping-service.html</a> and fill out the reservation form prior to your stay. You will be contacted within 2 business days to confirm the day and time of your appointment.
- 2. At the time of your appointment, please present your Festive Holiday Savings hotel booking email confirmation at the Level 1 Retail Concierge desk, near Sands Expo and Convention Centre, in order to waive the S\$250 fee. You may bring 1 guest to accompany you for the Personal Shopping Experience.
- 3. Your Personal Shopper will guide you to your pre-selected brand boutiques during the 3-hour Personal Shopping session. No minimum spend is required. If you spend \$\$1000 or more during your

session, you will be given a \$\$250 Shopping Voucher.

- 5. After your session, you will be guided to your complimentary fragrance profiling at Penhaligon's, and then to TWG Tea (at B2 near Prada) for your complimentary TWG High Tea Set. If you choose not to enjoy your tea set at this time, a tea set voucher will be provided with a validity of 6 months.
- 7. If you do not make an appointment prior to your hotel stay and wish to book your Personal Shopping Experience after check-in, it will still be accepted on a case-by-case basis depending on whether the timeline is reasonable.

### **Rates and Deposit**

- Reservation must be fully prepaid upon booking.
- Reservation is non-cancellable, non-amendable and non-refundable.
- Black-out dates may apply.
- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates
  are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (below 12 years old), or 3 adults. A S\$100++ fee will be charged for each additional adult staying in Deluxe or Premier rooms. A fee of S\$175++ will be charged for each additional adult guest in the Club/Grand Club room or any suite. For your convenience, Club/Grand Club rooms and all suites are equipped with an extra rollaway or pull-out sofa bed when a third adult is occupying the room. However, children, twelve (12) years and under, stay free when sharing a room with an adult as an additional guest.
- Club benefits are not included for children between 6-12 years old and are chargeable upon consumption at the Club55 Lounge.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.
- Marina Bay Sands may change these terms or terminate this program without notice. In the event
  of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.

### Eligible Age for Check-in

• You must be at least 18 years of age to check-in and register for a room.

### **Check-in and Check -out Timings**

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

# **Early Arrival and Late Departure**

- Should you arrive at the hotel prior to the normal check-in time, please approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

### **Credit Card Information**

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, and JCB credit cards. Debit Cards are not accepted. China Union Pay is also accepted.
- With effect from <u>15 January 2015</u>, Diners Club credit cards will no longer be accepted for Hotel and other ancillary services as a mode of payment.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

# **Cancellation Policy**

• Reservations made for this offer require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.

### **Group Reservations**

• For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

## **Sands Rewards Lifestyle Membership**

- Sign-up for FREE Sands Rewards LifeStyle membership<sup>1</sup> to enjoy up to **50% savings** and more!
  - Complimentary<sup>2</sup> 1 ArtScience Museum ticket upon purchase of 1 standard ticket.
  - Up to 15% savings on Banyan Tree Spa's body massages.
  - Earn and redeem rewards at over 175 dining and shopping outlets, hotel stays and more!

# **Breakfast Charge**

- Bookings of Deluxe and Premier Rooms do not include breakfast. Bookings of Club Room, Grand Club Room and Suites include breakfast for 2 adults only.
- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable
  for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child
  breakfast is chargeable to guest account at walk-in price upon consumption.

#### **Further Information**

- In proceeding with the reservation, you further agree to allow the Hotel and its agents to collect, use and disclose to any of its related corporations (as defined in the Companies Act (Cap. 50), its agents and its third party service providers (including those outside of Singapore) your personal data for the purpose of sending you Information and materials on any MBS related marketing offers, advertisements, events and promotions and such other related information via email to the email address provided.
- You may unsubscribe to any such email at any time upon receipt of the said email.
- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- This reservation is not transferable. No name change is allowed.

#### **General Provisions**

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

<sup>&</sup>lt;sup>1</sup>Must be at least 21 year old to join. Other Terms & Conditions apply.

<sup>&</sup>lt;sup>2</sup>Maximum of 2 standard tickets purchased per month. Offer cannot be used in conjunction with other promotions or offers.