

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

TERMS & CONDITIONS – ‘SHOW AND STAY PACKAGE’ HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Rates and Deposit

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (12 years and below), or 3 adults. A S\$100++ fee will be charged for each additional adult staying in Deluxe or Premier rooms. A fee of S\$220++ will be charged for each additional adult guest in the Club/Grand Club room or any suite. Children who are 12 or younger sleep for free in the existing bedding of a room shared with a paying adult. Fees apply should a rollaway bed be required. Please contact the hotel for more information.
- Club benefits are not included for children between 6-12 years old and are chargeable upon consumption at the Club55 Lounge.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check-out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, please approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, JCB credit cards, China Union Pay and Diners Club. Debit Cards are not accepted.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- Reservations made for this offer require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Patron must be at least 21 years old to join Sands Rewards LifeStyle Programme
- Patron must be a member and present membership card before check-out to earn Reward Dollars
- Payment must be made by cash/NETS/credit card/debit card to be eligible for earning of Reward Dollars
- Reward Dollars is not applicable as payment for all hotel packages
- Earning of rewards is only available for selected shows at Sands Theatre and is unavailable at Sands Expo and Convention Centre.
- Other Terms & Conditions apply

Breakfast Charge

- Bookings of Deluxe and Premier Rooms do not include breakfast.
- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further information

- In proceeding with the reservation, you further agree to allow the Hotel and its agents to collect, use and disclose to any of its related corporations (as defined in the Companies Act (Cap. 50), its agents and its third party service providers (including those outside of Singapore) your personal data for the purpose of sending you Information and materials on any MBS related marketing offers, advertisements, events and promotions and such other related information via email to the email address provided.
- You may unsubscribe to any such email at any time upon receipt of the said email.
- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- No prepared food from sources other than the Hotel's in-room dining services is permitted in the guest rooms.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Additional Terms & Conditions for Show & Stay Package:

1. These Additional Conditions apply to Marina Bay Sands Entertainment Packages, including but not limited to Show & Dine packages, Show & Stay packages and the Ultimate Experience packages.
2. Unless otherwise stated in these Additional Conditions, Packages sold are non-refundable, non-cancellable, non-exchangeable and non-transferable. The party purchasing the package ("Package Holder") will be charged for the Package at the point of booking.
3. In the event you complete a booking based on a Package price that has been incorrectly posted, MBS reserves the right to correct the price or cancel the Package at its discretion, and will inform Package Holder directly before charging the Package Holder at the correct price, or cancelling the Package. If the Package Holder does not agree to the correct price, the Package will be cancelled.
4. MBS may, at its absolute discretion, cancel the Package or any component thereof if MBS is of the opinion that any information provided by Package Holder is falsified or incomplete.
5. In addition to the circumstances stated herein, MBS reserves the right to amend or cancel your reservation at any time for any reason. Package reservations are confirmed, unless the Package Holder is otherwise notified by MBS.
6. If a selected Event is subsequently cancelled by the Promoter, the entire Package will be cancelled and Package Holder will receive a refund based on the refund procedure set out at paragraphs 4a and 4b of the General Ticketing Conditions of Sale.
7. If at any time any component of a Package becomes unavailable, for example, if a selected restaurant or category of hotel room is subsequently unavailable at the Package Holder's selected date or time, the entire Package will be cancelled and Package Holder will receive a refund based on the refund procedure set out at paragraphs 4a and 4b of the General Ticketing Conditions of Sale. Package Holder may however have the option, through a designated representative of MBS, to rebook the Package either (a) at another available date and time, (b) with another available participating restaurant on the original date, or (c) with another category of hotel room, or to rebook tickets for the Event only for the same date and time.
8. If a refund is made, MBS may, to the extent permitted by law, retain any fee it has charged.
9. Package Holder shall be responsible at his or her own cost for any items which do not form part of the Package, including but not limited to high speed internet, in-room dining, mini bar, pay-per-view TV, laundry, alcohol, additional items ordered at the restaurant, tickets to attractions, concession stand purchases and tips.
10. Package Holder shall indemnify and hold MBS harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the Package booking by MBS
11. MBS shall not be liable for any sums incurred by the Package Holder over and above the price of the Package. MBS shall not be liable for any losses, damages, costs or expenses incurred by Package Holder or any other party as a result of or in connection with any cancellation of the Package.
12. Refunds will not be issued for any part of the Package where Package Holder and/or any of their guests is a no-shows or latecomer.
13. Menu items at restaurants are subject to change in MBS' discretion. Package Holders shall be responsible for liaising with the restaurant directly regarding any dietary restrictions or requirements.

14. All terms and conditions applicable to the separate components of the Package shall continue to apply. However, in the event of any conflict between such terms and conditions and these Additional Terms, these Additional Terms shall apply.
15. MBS shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
16. The Package booking and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
17. The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.
18. In the event of any dispute, the decision of MBS is final and binding.

Terms and Conditions for Guest Privileges Promotions

- Retail offers are valid from 1 January 2019 - 30 June 2019 at The Shoppes at Marina Bay Sands only.
- Offers are on a first-come-first-served basis, while stocks last.
- Offers cannot be exchanged for cash, other vouchers or coupons.
- Offers cannot be used in conjunction with any other special offers, coupons or VIP cards.
- Offers are redeemable upon presentation of event badge/pass, museum or theatre show ticket, hotel key card or passport prior to purchase.
- Offers are valid on the actual dates of hotel stays and events, and for one week from the date of theatre show or museum entry (inclusive).
- Exclusions and other Terms and Conditions may apply. Please check with respective stores and box offices for more details.
- Marina Bay Sands Pte Ltd may at any time change or withdraw an offer without prior notice.
- In the event of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.
- Other Terms and Conditions apply.